

What are things a volunteer may do at The Closet?

There is a wide range of areas in which volunteers support The Closet. Where a volunteer provides support is dependent upon where support is needed at the time, as well as upon the volunteer's abilities. Some of the areas include the following:

- Putting price labels onto tags and putting price tags on clothing.
- Placing priced clothing onto hangers.
- Placing priced clothing onto racks in the sales area.
- Putting price labels on "hardgoods" (kitchenware, knick-knacks, etc.)
- Pricing "hardgoods" (normally requires working with an experienced pricer to become familiar with The Closet's pricing methods).
- Placing priced "hardgoods" onto shelves in the sales area.
- Working the sales floor by picking up fallen clothing, returning items to the right area in the store, reminding children to remain with their parents, etc.
- Working intake by greeting donors at the rear of the building, getting items from the donors' cars and moving it to the sorting area in the shed (requires ability to carry potentially heavy donations, and not normally something the congregation volunteers would perform)
- Greeting customers at the front door or the back door.
- Working the jewelry counter (showing customers jewelry, answering customer questions, getting shoes for the cashier, etc.)
- Cashiering (requires training).
- Working the voucher desk checking in/checking out voucher customers (requires working several times with an experienced voucher processor but is rewarding getting to work directly with those who benefit from The Closet's Voucher Program).

Some potential volunteers may look at this list and feel that some of the jobs could be boring or not productive. They need to understand that each of these functions, and others, are ultimately jobs which are essential if The Closet is to fulfill its mission of serving the community. Further, while these jobs obviously involve work, they also give volunteers the opportunity to engage with other volunteers, a dedicated staff, and a public which is very grateful for all that The Closet does for the community. Whatever job a volunteer performs at The Closet, they should experience how it touches and benefits the community.